

# Administrator Email from logrotate concerning "torrus"

---

## The Situation

You get emails from the Gibraltar firewall informing you about troubles running `/usr/sbin/logrotate`. This email is sent every five minutes and looks similar to the following lines:

```
From: Cron Daemon [mailto:root@gibraltar.mydomain.local]
Sent: Tuesday, 2009/08/04 06:25
To: root@mydomain.local
Subject: Cron <root@gibraltar> /usr/sbin/logrotate /etc/logrotate.conf

/tmp/logrotate.8wiJvX: kill: (5937) - No such process error running shared
postrotate script for /var/log/torrus/*.log
```

## The Preconditions

You configured a Gibraltar firewall securing your company's network. You started the service *Monitoring* to get some information about the current state of the firewall.

## The Solution

The email above is caused by the service *Monitoring*. The command *logrotate* rotates log files if they get a specified size or if some time lapse (every 5 minutes for example). In this case the command wants to rotate the log files of the service *torrus* which is the tool behind the service *Monitoring* in the web interface. This tool had some unscheduled breakdown and therefore it does not create any log files. The command *logrotate* wants to rotate and does not find any file. This is the cause of the email.

To avoid sending those emails stop the service *Monitoring* and start it again. If this does not help use the buttons at the tab *Troubleshooting* there. After using one of those buttons you must restart the service *Monitoring* in the modules *Services* again.